How to use the Smart Art tool:

Click on the box you want to use or edit. You can type inside the box

To add a box, click on a box, at the top tool bar, click on design. To the far left it shows add shape. You can demote or promote it to add it to a different section.

Your center text box should be homelessness. In each box that shoots out of the center you will write a cause of homelessness.